



Requisition ID:	1746550
Job Title	Cstr Sls & Svc Spclt [CWA-T-Core]
Primary Location	250 S CLINTON ST, SYRACUSE, NY
Time In Title	24 Months
Time In Location	12 Months
Job Family	Marketing Sales
Union Affiliation	AT&T Legacy T CWA-T-CORE
Union Local	N/A
CWA D9 Wireline 50% Rule	N
Region	Legacy AT&T (CWA)
LPA	0110
Advertising Begin Date	6/28/2017
Advertising End Date	7/5/2017
Cancel Date	

GENERAL DUTIES

Click the link below to view a complete job brief.

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Test Code	Test Name	Applicability	Test Type	Min Qual
CSA_Core	CSA Core/Service Module (4900)	Required	Additional Basic	Q
0414	Customer Experience Assessment-Service (CEA-Service)	Required	Basic	Q

[VIEW TEST GUIDES](#)

Skill Code	Skill Name	Applicability
OZ104	Analysis	Desired
OZ110	Bill Verification	Desired
OZ138	Customer Inquiries	Desired
OZ142	Customer Relations	Primary Desired
OZ272	Research and Investigation	Desired
OZ276	Sales and Services	Desired

-----End of Report-----

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